

## Survey Reports

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Are you a Professional member (Facility manager) or Associate member (vendor)?

Professional:	<b>18</b>
Associate (Vendor):	<b>8</b>

Why did you become an IFMA Orlando Chapter Member?  
Choose all that apply:

to attain CFM Credentials:	<b>9</b>
to gain education/insight into Facility Management issues:	<b>21</b>
Meet other people in the industry/network:	<b>22</b>
Other reasons:	<b>1</b>

How satisfied are you overall with your Chapter Membership?

Very Satisfied:	<b>11</b>
Satisfied:	<b>10</b>
Neutral:	<b>4</b>
Somewhat dissatisfied:	<b>1</b>
Very Dissatisfied:	<b>0</b>

If you answered neutral or not satisfied above, please indicate why you feel this way

<b>Pandemic has limited involvement other than online</b>
<b>Not enough education beyond CFM certification cred</b>
<b>N/A</b>
<b>need more educational topics and round tables</b>
<b>2020 was a hard year to feel anything but neutral.</b>
<b>Hard to network during COVID. Not Chapter's Fault.</b>

COVID has affected people's jobs in different ways. IFMA is working to help continue providing value to our members via the best methods. Which one of the following applies to you?

Currently working 100% from home:	<b>3</b>
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working a combination of remote and in office/on property:	<b>11</b>
Company policy currently in place that prohibits attending any association events:	<b>4</b>
Personally do not feel comfortable attending any events even if safety precautions in place:	<b>11</b>
currently employed but seeking other opportunities:	<b>3</b>
currently out of work due to pandemic:	<b>0</b>
Offering virtual education and events would be a great option:	<b>7</b>

Please indicate which benefits of which you are currently aware. Choose all that apply:

Monthly Educational & Networking Opportunities:	<b>20</b>
Educational Scholarships (for conferences, attaining Credentials, etc):	<b>18</b>
Study groups for attaining Credentials:	<b>15</b>
IFMA International Engage Platform (exchange of ideas/ask questions from members worldwide):	<b>14</b>

Chapter LinkedIn/Facebook Page:	<b>11</b>
Members listed by services/products they provide:	<b>16</b>
IFMA Job listings:	<b>21</b>

Please rate the following 5=very important to you to 1-not important:

In person events

1:	<b>2</b>
2:	<b>1</b>
3:	<b>4</b>
4:	<b>8</b>
5:	<b>11</b>
N/A:	<b>0</b>
Total:	<b>103</b>
Avg:	<b>3.96</b>

Attaining Professional Credentials/getting funding assistance to complete

1:	<b>4</b>
2:	<b>4</b>
3:	<b>4</b>
4:	<b>3</b>
5:	<b>9</b>
N/A:	<b>2</b>
Total:	<b>81</b>
Avg:	<b>3.38</b>

Giving back to community (volunteer efforts/financially)

1:	<b>1</b>
2:	<b>3</b>
3:	<b>5</b>

4:	<b>7</b>
5:	<b>10</b>
N/A:	<b>0</b>
Total:	<b>100</b>
Avg:	<b>3.85</b>

Access to Virtual events

1:	<b>1</b>
2:	<b>4</b>
3:	<b>7</b>
4:	<b>3</b>
5:	<b>10</b>
N/A:	<b>1</b>
Total:	<b>92</b>
Avg:	<b>3.68</b>

Happy Hour/Social events

1:	<b>2</b>
2:	<b>3</b>
3:	<b>9</b>
4:	<b>5</b>
5:	<b>7</b>
N/A:	<b>0</b>
Total:	<b>90</b>
Avg:	<b>3.46</b>

Career advancement/job opportunities

1:	<b>3</b>
2:	<b>2</b>
3:	<b>3</b>
4:	<b>8</b>
5:	<b>7</b>
N/A:	<b>3</b>
Total:	<b>83</b>

Avg:	<b>3.61</b>
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What areas of Facility management would you like to gain more guidance, best practices, education?

<p><b>COMMUNICATIONS-</b>          Manage and oversee the development and use of the facility communications plan:</p>	<b>6</b>
<p><b>QUALITY-</b>          manage/oversee the creation and application of standards for the facility organization. monitor compliance with codes, regulations, policies and standards.:</p>	<b>8</b>
<p><b>TECHNOLOGY-</b>plan, direct and manage/oversee facility management business and operational technologies:</p>	<b>8</b>
<p><b>OPERATIONS &amp; MAINTENANCE-</b>          assess the condition of the facility;          Maintenance contracting process;          occupant services (parking, janitorial services, food services, concierge, facility helpdesk, security:</p>	<b>14</b>
<p><b>HUMAN FACTORS-</b>          Develop and implement practices that support the performance and goals of the entire organization; healthful and safe environment:</p>	<b>8</b>
<p><b>FINANCIAL-</b>oversee the financial management of the facility organization;</p>	<b>11</b>

finances associated with contracts; procurement and chargeback procedures:	
EMERGENCY PLANNING & BUSINESS CONTINUITY-Plan, manage and support the entire organizations emergency preparedness program.:	<b>12</b>
LEADERSHIP & STRATEGY-Lead, inspire, and influence the facility organization, search for best practices, manage change, promote continuous improvement, and provide tools; plan strategically:	<b>14</b>
REAL ESTATE & PROPERTY MANAGEMENT- implement a real estate master plan; manage/oversee real estate assets:	<b>7</b>
PROJECT MANAGEMENT-plan, manage/oversee projects and evaluate outcomes:	<b>16</b>
ENVIRONMENTAL STEWARARDSHIP & SUSTAINABILITY- Plan, manage and support the entire organization?s commitment to protecting the environment;	<b>13</b>

commitment to sustainability of the natural and built environ:	
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In regards to the question above, are you very proficient in one area that you would be comfortable presenting to the chapter and/or assisting with a study group? If yes, please indicate your name and competency area.

<b>N/A</b>
<b>We have experts - Train the trainer type sessions</b>
<b>Steve Dobbins; Mechanical HVAC, Energy Savings</b>
<b>emergency planning and business continuity</b>
<b>Rick Baker - Facilities Mgt, Construction Mgt</b>
<b>Ericka Westgard, CFM &amp; FMP qualified instructor</b>

If you have any comments or suggestions not addressed above please comment here.

<b>With many companies taking work in house; the tools available to assist them and education.</b>
<b>Also provide air quality options with vendor tables and demos</b>
<b>Thank you for this survey. The last 2 questions are great and hopefully yield an abundance of answers.</b>
<b>We need FM participation in all areas. Many vendors participate in events but many lack FM's.</b>
<b>During this Covid situation, it would best suit me and my company safety to have more virtual meetings, or at least a combination of in person/virtual meeting.</b>